



Healthcare with you in mind

Sova Healthcare Appointeeship Programme



The Sova Healthcare Appointeeship Programme

At Sova Healthcare we offer an Appointeeship service that is individualised to meet each client's financial needs. Our aim is to allow those with learning, physical or mental disabilities, vulnerable adults and older people the help and guidance needed to be able to live independent, unrestricted lives. Our experienced and friendly staff will aid and support clients with bill payments, budgeting advice, dealing with debt, help with benefit claiming and general money management.

Sova Healthcare believe that clients should retain responsibility for their own finances as much as they are able and that they should never feel as if they are not in control. Our aim is to empower the individual rather than assume responsibility; therefore we personalise the programme for each client taking into account their specific abilities and disabilities. We pride ourselves in being able to provide a high standard of advice and guidance on financial matters without taking overall control.

Our staff are highly trained in monetary matters and you can rest assured that your financial affairs will be in good hands. We also take a very creative and people-centred approach: we are in regular contact with our clients and base our services around their lifestyle. We take into account their personal goals in life and encourage them to take part in their community. Their happiness and well-being is of utmost importance.

Choosing us as your appointee means we will:

- Assess which level of support would suit you and your personal needs.
- Oversee payment for general living costs on your behalf including nursing home and care home fees.
- Provide expert creative advice and solutions to daily money management issues.
- Be in regular contact with you and work alongside families, carers and social workers.
- Supply carers with an 'Expense Card' for day-to-day costs such as food shopping, travel and outings.
- Take safeguarding measures and offer security to prevent financial abuse.
- Ensure that you receive any benefits you are entitled to.
- Inform the Department of Work and Pensions of any changes in circumstance to avoid complications with benefits and/or overpayments.



www.sovahealthcare.co.uk
Call our team today 0800 688 8866